

Review Incorrect Setup Products

Incorrectly configured products will NOT show when selecting products in the survey. If you cannot see the product when attempting to select it within the survey there is likely a problem with the configuration. To assist in identifying incorrectly configured products the Configurator will highlight all incorrectly configured products.

Click on the errors tab. This will highlight all the products that are NOT configured correctly.

The configurator will also inform you of the error preventing the product from being selected.

The screenshot displays the 'PRODUCT CONFIGURATION' interface. At the top, there is a search bar and a 'Total Products' indicator showing 472. Below the search bar, there are several tabs: 'PRODUCT TREE', 'IMPORT PRODUCTS', 'MASS UPDATE', '+ ADD FLOORING TYPE', 'SUPPLIER', 'UNASSIGNED PRODUCT RANGES', 'UNASSIGNED PRODUCTS', and 'COLOURS'. The 'PRODUCT TREE' tab is active, and a red arrow points to a warning icon next to it. Below the tabs is a table with columns for 'Name', 'Type', 'Error Message', and 'Link'. The table lists several products, each with an error message indicating they are related to a flooring type that requires a pack coverage value set. A red arrow points to the 'Gala (felt backed)' product row. To the right of the table, there is a callout box with an information icon and text explaining that the 'UNASSIGNED PRODUCT RANGES' button shows product ranges that are orphaned on the system and do not belong to a flooring type. Below the callout box, the text 'PP1 PR1' is visible.

Name	Type	Error Message	Link
4 Rooms Allowance	Product	This product is related to a flooring type that requires the product to have a pack coverage value set	ⓘ
Discount	Product	This product is related to a flooring type that requires the product to have a pack coverage value set	ⓘ
Gala (felt backed)	Product	This product is related to a flooring type that requires the product to have a pack coverage value set	ⓘ
Gala Felt Back	Product	This product is related to a flooring type that requires the product to have a pack coverage value set	ⓘ
Omega	Product	This product is related to a flooring type that requires the product to have a pack coverage value set	ⓘ
Inglewood Saxony	Product	This product is related to a flooring type that requires the product to have a pack coverage value set	ⓘ
Carpet Square Edge	Product	This product is related to a flooring type that requires the product to have a pack coverage value set	ⓘ
Laminate TEst product	Product	This product is related to a flooring type that requires the product to have a pack coverage value set	ⓘ
Sennen Twist	Product	This product is related to a flooring type that requires the product to have a pack coverage value set	ⓘ
Contingency	Product	This product is related to a flooring type that requires the product to have a pack coverage value set	ⓘ
tt4>	Product Range	The Product Range is not related to a supplier	ⓘ

The tree view will also show you if the product is configured incorrectly.

> Wool Rib (Alternative Flooring)	1 +	⊞
> Woosie (Alternative Flooring)	1 +	⊞
> York Wilton (Ulster Carpets)	1 +	⊞
✓ CARPET DUAL STICK	5 +	⊞
> Metallic ()	2 +	⚠ ⊞
> Naturals (Unnatural Flooring)	1 +	⊞
> New England (Unnatural Flooring)	1 +	⊞
> Sisal Malay (Alternative Flooring)	1 +	⊞

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